

**IN THE CLAIMS:**

Please amend Claims 1, 11, 23, 32 and 39 as provided in the following Listing of Claims:

**Listing of Claims:**

Claim 1. (Currently Amended) An apparatus for providing vehicle diagnostic information ~~or vehicle maintenance information~~, comprising:

a memory device for storing at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information;

a receiver associated with a web site for receiving a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, wherein the request for information is transmitted to the receiver from a communication device associated with a user, wherein the communication device is located at a location remote from the vehicle and remote from the apparatus, and further wherein the communication device is at least one of a personal computer, a home computer, a laptop

computer, a personal communication device, a hand-held computer,  
a palmtop computer, a personal digital assistant, a telephone, a  
television, and an interactive television, and further wherein  
the request for information is transmitted to the receiver on or  
over at least one of the Internet and the World Wide Web;

a processing device associated with the web site, wherein  
the processing device is a server computer or a network computer,  
wherein the processing device is located at a location remote  
from the vehicle and remote from the communication device,  
wherein the processing device processes the request for  
information regarding at least one of a vehicle problem, a  
vehicle malfunction, and a vehicle state of disrepair, utilizing  
the at least one of vehicle diagnostic information, vehicle  
repair information, vehicle maintenance information, and vehicle  
servicing information, wherein the processing device generates ~~at~~  
~~least one of a diagnostic report, a repair report, a maintenance~~  
~~report, and a servicing report,~~ in response to the request for  
information; and

a transmitter associated with the web site for  
transmitting the ~~at least one of a diagnostic report, a repair~~  
~~report, a maintenance report, and a servicing report,~~ to the  
communication device, wherein the ~~at least one of a diagnostic~~

report, ~~a repair report, a maintenance report, and a servicing report,~~ is transmitted to the communication device on or over at least one of the Internet and the World Wide Web.

Claims 2-10 (Canceled)

Claim 11. (Currently Amended) A method for providing vehicle diagnostic information ~~or vehicle maintenance information,~~ comprising:

storing at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information, in a memory device;

receiving a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, wherein the information is received by a receiver associated with a web site, and further wherein the request for information is transmitted to the receiver from a communication device, wherein the communication device is at least one of a personal computer, a home computer, a laptop computer, a personal communication device, a personal digital assistant, a hand-held computer, a palmtop computer, a telephone, a television, and an interactive television, wherein

the communication device is located at a location remote from the vehicle and remote from the receiver, and further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web;

processing the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, with a processing device utilizing the at least one of vehicle diagnostic information, vehicle repair information, vehicle maintenance information, and vehicle servicing information, wherein the processing device is a server computer or a network computer associated with the web site and is located at a location remote from the vehicle and remote from the communication device;

generating ~~at least one of~~ a diagnostic report, ~~a repair report, a maintenance report, and a servicing report,~~ with the processing device in response to the request for information; and

transmitting the ~~at least one of a~~ diagnostic report, ~~a repair report, a maintenance report, and a servicing report,~~ to the communication device, wherein the ~~at least one of a~~ diagnostic report, ~~a repair report, a maintenance report, and a~~

~~servicing report,~~ is transmitted to the communication device on or over at least one of the Internet and the World Wide Web.

Claims 12-20 (Canceled)

Claim 21. (Previously Presented) The apparatus of Claim 1, wherein the processing device processes information regarding at least one of a subsequent repair, a maintenance procedure, and a servicing procedure, and further wherein the processing device stores the information regarding the at least one of a subsequent repair, a maintenance procedure, and a servicing procedure, in the memory device.

Claim 22. (Previously Presented) The apparatus of Claim 1, wherein the memory device contains information regarding at least one of a single vehicle and a plurality of vehicles.

Claim 23. (Currently Amended) The apparatus of Claim 1, wherein the communication device is a wireless device ~~at least one of a personal computer, a home computer, a server computer, a network computer, a hand held computer, a palmtop computer, a laptop computer, a personal communication device, a personal digital assistant, a telephone, a digital telephone, a display telephone, a video telephone, a videophone, a 3G telephone, a~~

~~television, an interactive television, a beeper, a pager, and a watch.~~

Claim 24. (Previously Presented) The apparatus of Claim 1, wherein the memory device comprises a comprehensive vehicle maintenance database.

Claim 25. (Previously Presented) The apparatus of Claim 1, wherein the processing device generates at least one of a maintenance reminder message and a service reminder message.

Claim 26. (Previously Presented) The apparatus of Claim 25, wherein the at least one of a maintenance reminder message and a service reminder message is transmitted to the communication device.

Claim 27. (Previously Presented) The apparatus of Claim 1, wherein the apparatus transmits a signal to at least one of a vehicle computer and a vehicle electronic command computer, and further wherein the apparatus uploads vehicle information from the at least one of a vehicle computer and a vehicle electronic command computer.

Claim 28 (Canceled)

Claim 29. (Previously Presented) The apparatus of Claim 1, wherein the processing device determines a feasibility of performing at least one of a repair, a maintenance procedure, and a servicing procedure, on the vehicle.

Claim 30. (Previously Presented) The apparatus of Claim 1, wherein the memory device stores information regarding at least one of a vehicle service provider, a provider of specialized services, a vehicle part provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider, wherein the receiver receives a request for at least one of a vehicle service provider, a provider of specialized services, a vehicle parts provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider, wherein the processing device processes the request utilizing the information regarding the at least one of a vehicle service provider, a provider of specialized service, a vehicle parts provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider, wherein the processing device generates at least one of a second message to provide information to a user and a third message to provide information to a provider, and further wherein the transmitter for transmitting at least one of the second message to the

communication device and the third message to a second communication device associated with a provider.

Claim 31. (Previously Presented) The method of Claim 11, further comprising:

processing information regarding a subsequent repair, a maintenance procedure, and a servicing procedure; and

storing the information regarding a subsequent repair, a maintenance procedure, and a servicing procedure.

Claim 32. (Currently Amended) The method of Claim 11, wherein the communication device is a wireless device ~~at least one of a personal computer, a home computer, a server computer, a network computer, a hand held computer, a palmtop computer, a laptop computer, a personal communication device, a personal digital assistant, a telephone, a digital telephone, a display telephone, a video telephone, a videophone, a 3G telephone, a television, an interactive television, a beeper, a pager, and a watch.~~

Claim 33. (Previously Presented) The method of Claim 11, further comprising:



generating at least one of a maintenance reminder message and a service reminder message.

Claim 34. (Previously Presented) The method of Claim 33, further comprising:

transmitting the at least one of a maintenance reminder message and a service reminder message to the communication device.

Claim 35. (Previously Presented) The method of Claim 11, further comprising:

transmitting a signal to at least one of a vehicle computer and a vehicle electronic command computer; and

uploading vehicle information from the at least one of a vehicle computer and a vehicle electronic command computer.

Claim 36. (Previously Presented) The method of Claim 11, further comprising:

determining a feasibility of performing at least one of a repair, a maintenance procedure, and a servicing procedure, on the vehicle.

Claim 37. (Previously Presented) The method of Claim 11, further comprising:

storing information regarding at least one of a vehicle service provider, a provider of specialized services, a vehicle part provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider;

receiving a request for at least one of a vehicle service provider, a provider of specialized services, a vehicle parts provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider;

processing the request utilizing the information regarding the at least one of a vehicle service provider, a provider of specialized service, a vehicle parts provider, a vehicle equipment provider, a vehicle component provider, and a vehicle accessory provider; and

generating at least one of a second message to provide information to a user and a third message to provide information to a provider.

Claim 38. (Previously Presented) The method of Claim 37, further comprising:

transmitting at least one of the second message to the communication device and the third message to a second communication device associated with a provider.

Claim 39. (Currently Amended) The apparatus of Claim 1, wherein ~~at least one of~~ the apparatus is utilized in connection with a wireless communication network and the communication device is a wireless communication device.